



Available now with all SmartLINQ® subscription renewals, Peterbilt has expanded its current heavy-duty offerings to include medium-duty. This document reviews the subscription renewal process for the SmartLINQ system.

SmartLINQ availability includes:

- Heavy-duty Models 579, 567, 389 and 520 equipped with PACCAR MX and PX-9 engines, Cummins X15 or Cummins natural gas engines.
- Medium-duty Models 548, 537, 536 and 535 equipped with PACCAR PX-9, PACCAR PX-7 or Cummins natural gas engines.

The SmartLINQ technology provides cost saving benefits including:

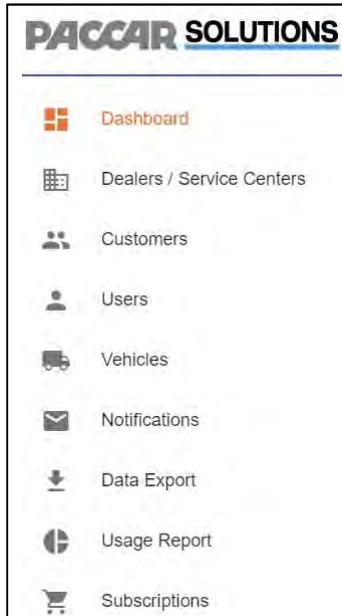
- Maximum uptime through detailed diagnostics data and recommended actions.
- Customizable, 24/7 notifications to make quick, informed service decisions.
- Ability to track trucks and monitor fleet health to ensure trucks are running at peak performance.

A two-year SmartLINQ subscription is standard with every new Peterbilt Model 579, 567, 389 and 520. Extended subscriptions are available in vehicles purchased with factory extended warranties, as follows:

SUBSCRIPTIONS	DURATION
PACCAR MX-13 and MX-11 Engines (Extended Warranty Plans MX Premium, PP1 and PP2)	SmartLINQ subscription active for the duration of the extended warranty coverage.
PACCAR PX-9 and PX-7 Engines (Extended Warranty Plans PP1 and PP2)	SmartLINQ subscription active for the duration of the extended warranty coverage ⁽¹⁾
Cummins X15 and ISX12 Engines (Extended Warranty Plans PP1 and PP2)	SmartLINQ subscription active for the duration of the extended warranty coverage ⁽¹⁾
Cummins ISX12N and L9N Engines (Extended Warranty Plans PP1 and PP2)	SmartLINQ subscription active for the duration of the extended warranty coverage ⁽¹⁾
NOTES:	
<ol style="list-style-type: none"> 1. Protection plans purchased directly from CUMMINS distributors do not include SmartLINQ subscriptions. 2. For pre-2017 EPA engines and other extended warranty plans not referenced above, please contact Peterbilt SmartCARE support at (844) 591-7383 (PETE) or Peterbilt.Smart.CARE@PACCAR.com. 	

Renewal Instructions:

Customers whose subscriptions have expired or will expire soon can renew their SmartLINQ subscriptions through their online account via the PACCAR Solutions web portal. Both dealers and customers have the ability to see the list of trucks with expiring SmartLINQ subscriptions and can renew those subscriptions through the website.



To renew a subscription(s), log in at www.PACCARSolutions.com and select the “Subscriptions” tab in the left column.

This will take you to the new the Subscription web page where you can manage your subscriptions using either the Services Overview or the Vehicles tabs.



On the Services tab you’ll be prompted to enter your preferred payment method information. Once completed, you can manage your vehicles specifically for truck connectivity service (SmartLINQ).

You can also see the subscription end date for the service.

The image shows a screenshot of the PACCAR SOLUTIONS web portal's 'Truck Connectivity' subscription management page. The page includes a header with navigation links, a sidebar with a description of the service, and a main content area with a table of trucks. The table has columns for VIN, LICENSE NUMBER, SUB END DATE, MANAGED BY, and ACTION. Below the table, there is a summary of the selected trucks and a 'CONFIRM TOTAL' button.

VIN	LICENSE NUMBER	SUB END DATE	MANAGED BY	ACTION	
<input type="checkbox"/>	1XPBDK9X4HD357275	1655	2020-04-13	PACCAR Technical Center	DETAILS
<input type="checkbox"/>	3BPZKXEX0HF107213		2019-05-05	PACCAR Technical Center	DETAILS
<input type="checkbox"/>	1XK1DP9X0LJ405538	2030	2022-07-28	PACCAR Technical Center	DETAILS
<input type="checkbox"/>	1XPB0P9X4LD710455		2023-08-13	PACCAR Technical Center	DETAILS
<input type="checkbox"/>	1XKYDK9X6MJ435371		2023-08-13	PACCAR Technical Center	DETAILS
<input type="checkbox"/>	1XKYDP9X2GJ102248	1624	2022-05-09	PACCAR Technical Center	DETAILS
<input type="checkbox"/>	1XKZDP9X0GJ102220	1623	2022-04-15	PACCAR Technical Center	DETAILS

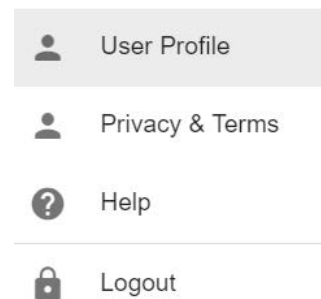
The Vehicles tab shows you an overview of your connected fleet and which trucks are eligible for connected services.

Here you can filter and search for VINs, Unit Number or the “Managed By” user.

VIN	UNIT NUMBER	ACTIVE SERVICES	MANAGED BY	
1XPBDK9X4HD357273	1655		PACCAR Technical Center	DETAILS
3BPZXKE0HF107213			PACCAR Technical Center	DETAILS
1XK1DP9X6LJ409538	2030		PACCAR Technical Center	DETAILS
1XPBDP9X4LD710455			PACCAR Technical Center	DETAILS
1XKYDK9X6MJ435371			PACCAR Technical Center	DETAILS
1XKYDP9X2GJ102246	1624		PACCAR Technical Center	DETAILS
1XKZDP9X0GJ102220	1623		PACCAR Technical Center	DETAILS
1XPBDP9X4LD709354	2083		PACCAR Technical Center	DETAILS
1XPBD49X1ND826276			PACCAR Technical Center	DETAILS
1NKZXPEX0MJ446780			PACCAR Technical Center	DETAILS

For detailed instructions please select Help in PACCAR Solutions, then search for the following Support Documents:

- “How Customers View Subscription End Dates in PACCAR Solutions”
- “How Customers Subscribe a Vehicle to Auto-Renew in PACCAR Solutions”



Additional Support Documents are available for online subscription renewal functionality and FAQs in PACCAR Solutions.

Note: Each quarter, a customer/dealer will receive a notification email for vehicles expiring within the next full quarter.

Once a vehicle is subscribed through the online process, it will auto-renew on the next annual date. A reminder pre-invoice notification e-mail will be sent one month prior to the month the subscription renews.

Questions? Contact:

For questions about renewing your SmartLINQ subscription, contact Peterbilt SmartCARE support at (844) 591-7383 (PETE) or Peterbilt.Smart.CARE@PACCAR.com.